



Metro's December 2020 Service Change

The journey to
NextGen begins



Metro[®]

November , 2020

NextGen Bus Plan Approval

NextGen Bus Plan was approved as follows:

- **Metro Operations, Safety, and Customer Experience Committee at their Oct 15, 2020 meeting**
- **Metro Board at their Oct 22, 2020 meeting**

The Transit First version of the NextGen Bus Plan which is based on 7 million revenue service hours was approved.

Implementation Framework

NextGen Bus Plan implementation planned as follows:

- **Route realignments to be implemented over three service change cycles starting December 2020**
- **Service frequencies to be improved as quickly as fiscal (funding) & operating (operator staffing) resources allow**
- **Board passed Motion 10.1 requires staff to report back every 60 days on Metro's ability to increase service hours**

Key Components of Service Change

Changes
consistent
with



Consolidating 8 Metro Rapid Lines with partner Local Lines

- Simpler higher frequency local service
- Stop consolidation/balance access & speed

Adding Capacity

- Extra trips for returning riders
- Improved weekday frequency on ten lines

Other Route Changes

- Limited services consolidated with Locals
- Three lines replaced by Metro Micro
- Two lines discontinued due to low usage
- Other line changes

Metro Rapid/Local Consolidation

Eight Key Corridors with Increased Local Service:

- **Olympic Bl Lines 28 & 728**
- **MLK/Crenshaw/Hawthorne Bl Lines 40 & 740**
- **Broadway Lines 45 & 745**
- **Long Beach Bl Lines 60 & 760**
- **Vernon Av/La Cienega Bl Lines 105 & 705**
- **Crenshaw Bl Lines 210 & 710**
- **Soto St Lines 251 & 751**
- **Atlantic Bl/Fair Oaks Ave Lines 260 & 762**

Corridors selected based on factors such as Rapid having smaller share of corridor ridership, lowest travel time savings vs local line, lack of weekend Rapid service, low Rapid weekday frequency, and comparable average passenger trip lengths.

Added Service

Added Trips

- Weekdays: 181 trips added on 35 lines
- Saturdays: 74 trips added on 15 lines
- Sundays: 27 trips added on 5 lines

Improved Frequencies

- Five Lines improved to 15-minute frequency daytime weekdays:
Lines 53 (Central Av), 55 (Compton Av), 70 (Garvey Av), 152 (Roscoe Bl), 603 (Hoover St)
- Three Lines improved to 20-minute frequency daytime or peak weekdays:
Lines 165 (Vanowen St), 234 & 734 (Sepulveda Bl)
- One Line improved to 30-minute frequency daytime weekdays:
Line 90/91 (Sunland/Sylmar via Foothill Bl)

Other Notable Changes

- **New Metro Micro: Watts/Willowbrook & LAX (replace Lines 254, 612, and 625)**
- **Faster Service: Lines 20 & 60 move off 7th St to 5th & 6th St bus lanes (downtown LA); more direct route on Lines 55, 60 Owl, 62, 76, 534**
- **Improved Coverage: Line 117 at Jordan Downs; Line 161 more trips to Thousand Oaks; Line 210 all trips to serve Wilshire/Western Station; Line 258 refocus on South Pasadena/Highland Park**
- **Recommence Line 106 service at East LA (suspended April 2020)**
- **Discontinued (Low Usage): Lines 126, 442, 607; Owl service Line 601, Line 55 Owl south of Willowbrook/Rosa Parks, Line 217 south of Expo Line & Lines 487/489 west of downtown LA**
- **Limited Stop Lines 302, 312, 316, 330, 351, 353, 355, 358, 364, 378 merged with partner local lines (Limited services have not operated since April)**

All savings reinvested in high usage services

Marketing Plan

**Service change begins Sunday,
December 13, 2020**

- **Take One brochure on all buses and railcars**
- **Notices at impacted bus stops being consolidated**
- **Website, social media, and print media campaigns**
- **Ambassadors at key stops**
- **Metro MicroTransit rider training**
- **Updates to stakeholders**

A graphic with a dark blue background and orange accents. It features a stylized illustration of a bus on a road, with a person on a bicycle and a person walking nearby. The Metro logo is in the bottom left corner. The text 'Service changes are coming soon.' is prominently displayed in white. Below it, smaller white text explains the redesign of the bus network. The website 'metro.net/yourbus' is in the top right corner.

metro.net/yourbus

Service changes are coming soon.

Metro is redesigning our bus network to deliver a better bus experience. Beginning December 13 and continuing into 2021, look for improved routes and schedules. Find out about your line at metro.net/yourbus.

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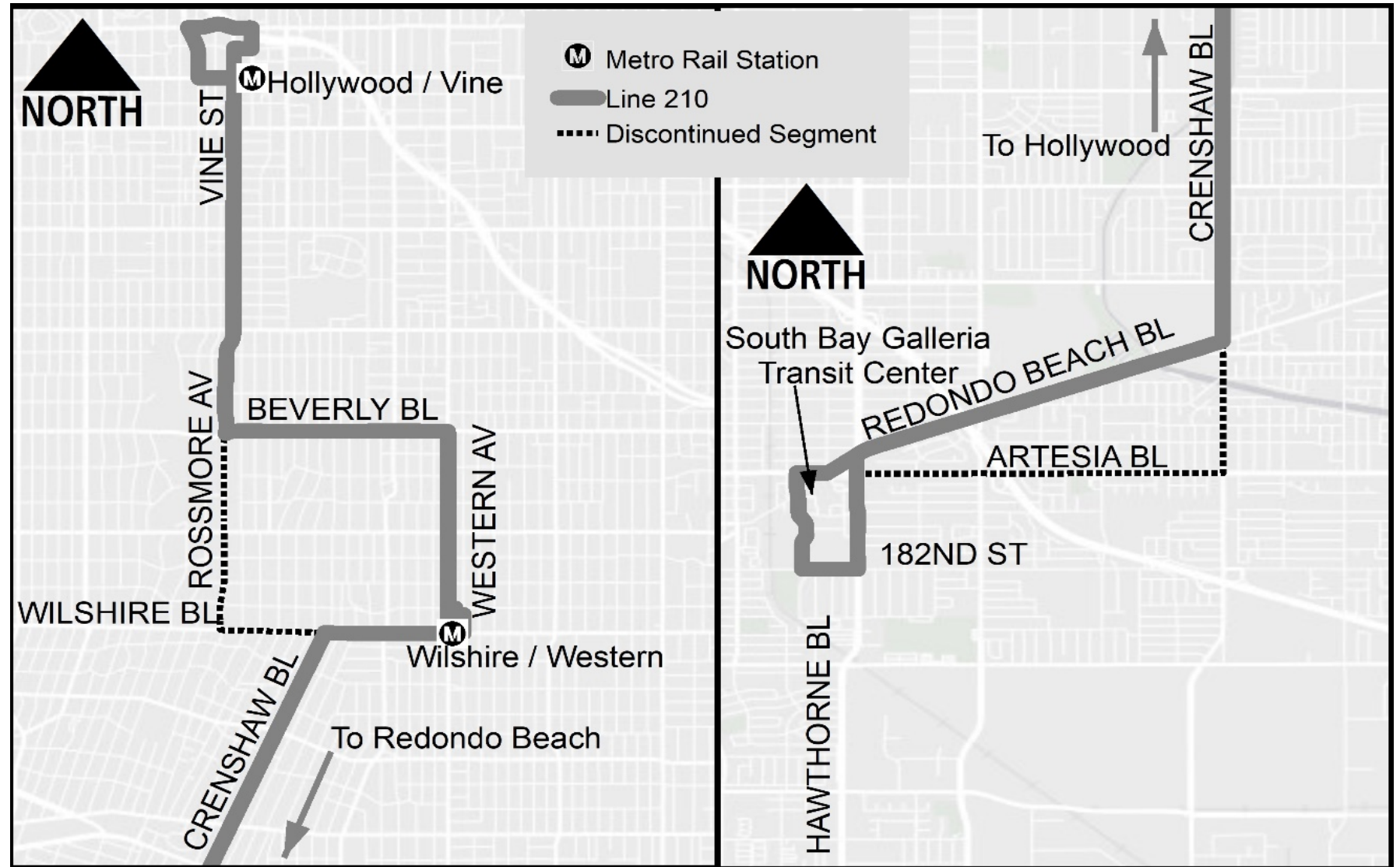
Line 209 Route Change



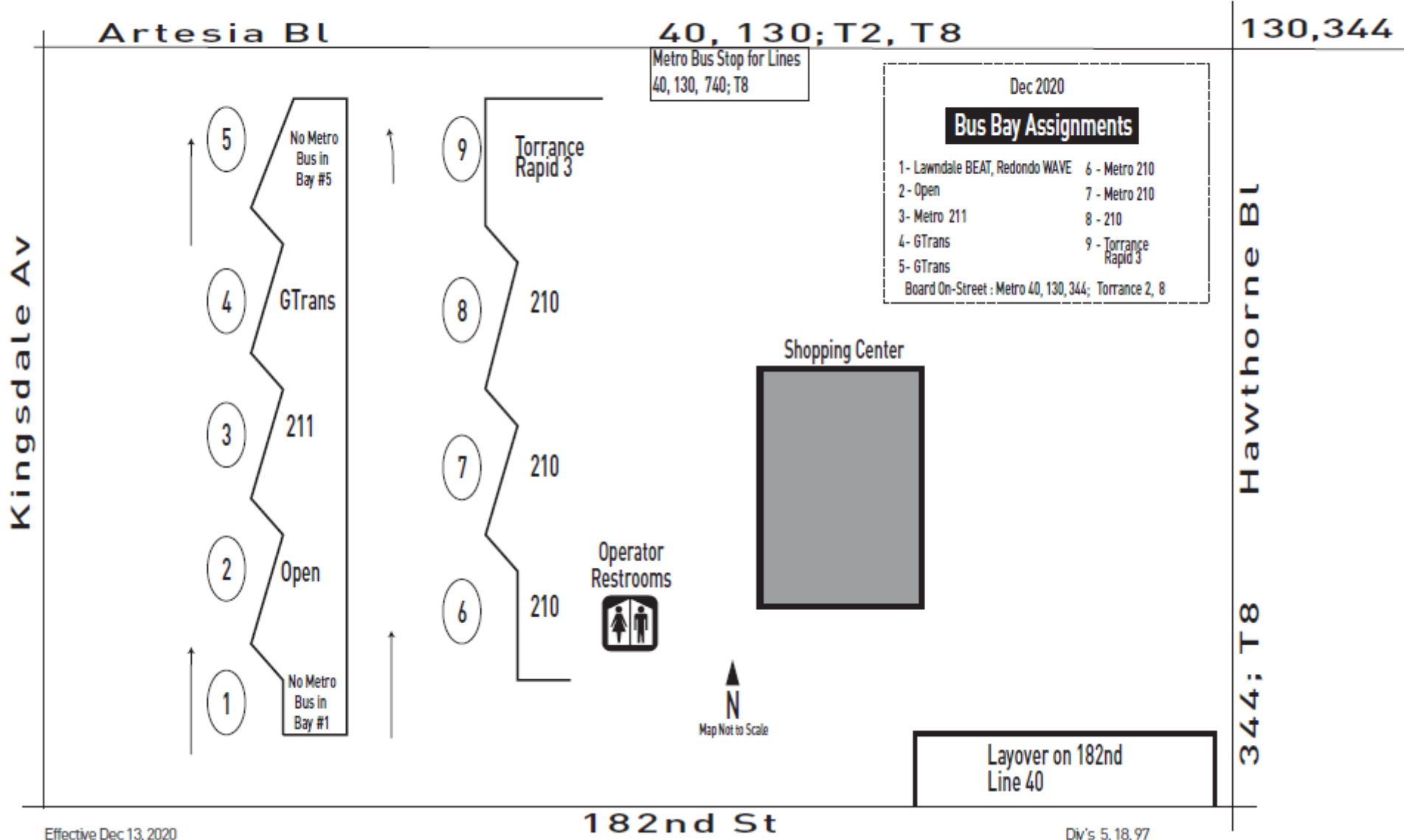
Line 209 Route Change



Line 210 Route Changes



SouthBay Galleria Transit Center Bus Bays



The journey to
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Thank
You!



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