South Bay Cities Council of Governments

Services for Seniors Working Group

Tuesday, July 25, 2017 Meeting Minutes By Grace Farwell

In Attendance: Britt Huff, Chair, Rolling Hills Estates Council Member, H.E.L.P.; Jake Allsop, Downtowner; Kari Bell, Lawndale; Diane Brown, Hawthorne; Norma Burns, PVE-CARES; Colleen Cotter, Palos Verdes Peninsula Village; Alexa Davis, Rolling Hills Estates; Ghislaine Davis, South Bay Village; Aaron Fishman, Redondo Beach; Laurie Glover, Silverado; Marcelle Herrera, PVE PD; Laura Ishizaka, Palos Verdes Library District; Sam Knapp, Downtowner; Doug Mills, Gardena; Lao Moua, PATH; Deb Ripley, Palos Verdes Library District; Hilary Theyer, Torrance Public Library; Kathy Valdesuso, Healthcare Partners-Palliative; Bea Virobik, Torrance Commission on Aging/South Bay Village; Fran Wielin, Palos Verdes Peninsula Village; Brenda Williams, Hawthorne; Christopher Wilson, Assembly Member Mike Gipson's office; Jacki Bacharach, Aaron Baum, Grace Farwell, Steve Lantz, SBCCOG

- 1. Welcome and Self Introductions
- 2. Minutes from the May 23rd, 2017 meeting Minutes received and filed.
- 3. Downtowner, On-Demand Transportation Jake Allsop and Sam Knapp, founders of Downtowner shared information:
 - Currently operates in Manhattan Beach and Newport Beach
 - One-year pilot program in Manhattan Beach has been extended for another 12 months (Daily Breeze article -7/19/17)
 - Offers free electric shuttle rides in downtown Manhattan Beach west of Pacific Avenue, between El Porto to First Street
 - Hours of operation: 11am 11pmPark and charge the vehicles in Metlox garage
 - Want to upgrade to longer-range vehicles in Manhattan Beach; would allow Downtowner to go city-wide; will need grant funding to do so
 - Two types of programs are available
 - Fully city-funded
 - Lower wait times
 - o Upgraded vehicles (i.e. Chevy Volts)
 - o Drivers paid hourly wage
 - Funded through Advertising only
 - o 6 advertising partners; pay ~ \$3,000 per month per vehicle
 - o Use Neighborhood Electric Vehicles (NEVs) wrapped in advertising
 - Not ADA-compliant
 - Drivers work for gratuities
 - Drivers work on demand
 - Use mobile phone app
 - App shows live wait times
 - Average wait time is approximately 12.5 minutes





- Currently no carpool feature, although staff looking into developing app
- Approximately 2,000 rides per month
- Launched in Manhattan Beach in late January 2017
 - 32,000 people in Manhattan Beach
 - 14,000 rides
 - o ~15-20% of riders are 65+
 - 6 cars, owned by Downtowner
 - o Cars average 40 miles per charge
 - O Switch out the cars 5 times in a 6-hour shift
 - o Cars can only travel on roads 35 mph or slower
- Drivers are friendly and have a hospitality background
 - Riders get to know the drivers and drivers get to know the riders
 - A lot of repeat business
 - Background check
 - o DMV
 - Live Scan
- No record of accidents in Manhattan Beach, although there have been a couple of fender benders

Questions from Work Group attendees included:

- Q: How to bring the Downtowner to other cities in the South Bay?
- A: Some cities have transit operators who don't want other types of transportation programs coming into their city, as that may take away from their revenue.
- Q: Do you do special events?
- A: Yes, the Downtowner has done special events in the past.
- 4. PATH Homeless Update Lao Moua provided an update and report:
 - Discussion regarding educating the community about NOT giving money to homeless individuals.
 - Challenges with relocation. For example, if an individual is relocated out of
 one city into another area, it may prove to be difficult due to some type of
 attachment to the community.
 - Full-time response person for the PATH hotline number.

June 2016 – July 14, 2017

160 total registered clients

City	55 + Client Registered
Carson	52 (11)
El Segundo	1 (1)
Gardena	6 (2)
Harbor City	1 (1)
Harbor Gateway	5
Hawthorne	4
Hermosa Beach	1
Inglewood	6
Lawndale	5
Lomita	3 (1)
Manhattan Beach	2

Redondo Beach	37 (2)
San Pedro	5
Torrance	23 (2)
West Carson	5
Wilmington	4(2)
Total	160 (38)

Note: () Registration Increase from 05.15.2017-07.14.2017

March 2016 to July 14, 2017

33 Senior Clients Permanently Housed (55+)

Clients Housed	Housing Type
20	Shared Housing
1	Shared Housing (RRH = rapid rehousing funds)
2	2 bed, 1 bath (No on-going subsidy)
1	2 bed, 1 bath (RRH = rapid rehousing funds)
7	1 bed, 1 bath (No on-going subside)
1	1 bed, 1 bath (HUD VASH = HUD Veterans Affairs Supportive Housing)
1	Relocation

Note: 7 additional senior clients were housed within the time period of 05.15.2017-07.14.2017

PATH Outreach Hotline Report:

4.27.16-6.28.17

			Type of Caller					
Total	Total	Average	Individual	Agency/	City/	Law Enforce-	Other	Avg.
calls	days	calls per		Business	gov't	Ment		response
	-	day			official			time
2823	396	7.1	73%	10%	1%	1%	15%	43 hours

- Other updates:
 - SBCCOG has received \$79,000 in funding for city/stakeholder coordination
 - o This is different from what PATH does, as PATH works with individuals
 - o More landlord workshops, more 1st responder trainings
 - Measure H funding
 - o 1-time grants for cities; amount for which a city is eligible is based on the number of homeless in the city
 - o Cities can work together and combine funding
 - o Grant applications due in approximately 5 weeks
 - o August 10th technical question webinar
 - City of Hawthorne has been tasked with developing a task force on homelessness
 - o First meeting is July 27th at 9am
- 5. Legislative Update Christopher Wilson from Assembly Member Mike Gipson's office provided a handout of 2017 legislation sponsored by Assembly Member Gipson (document on file)
- 6. Resource Sharing





Bea Virobik, City of Torrance Focal Point on Aging, provided copies of the 2017-2018
 Service Directory

7. Announcements

• Grace Farwell announced the Purposeful Aging Los Angeles Community Listening Session was taking place on Thursday, July 27th from 2-4pm at the SBCCOG offices. An email invitation was sent to the Working Group; please help get the word out.

8. Next meeting

- Continued discussion of the South Bay in 2030
- Tuesday, September 26, 2017 @ 9:30 am