

The South Bay Cities Council of Governments Homeless Program



South Bay Cities Council of Governments
Homeless Program Update
November 9, 2016

Outline

- Review of deliverables
 - Monthly progress
- Success Stories
- Hotline Update
- Coordination with cities
- Next steps

SBCCOG Program Goals

- Deliverables

In the first year:

- Create a hotline to field community calls
- Serve 450 unduplicated individuals
 - Connect 230 people to interim housing
 - Connect 70 people to mental health services, 58 people to substance abuse services, and 58 to mainstream benefits
 - Help 58 people get off the streets and into permanent housing
- Work closely with cities, community members, law enforcement, and other stakeholders to help communities address homelessness

- Progress

Deliverables/ Progress

Deliverables	Progress
Serve 450 unduplicated individuals	535 individuals engaged
Make 2300 duplicated contacts	1237 contacts made
Connect 70 people to mental health	39 connected , 18 additional referred
Connect 58 people to substance abuse treatment	7 connected , 10 additional referred
Connect 58 people to primary care	11 connected , 5 additional referred
Connect 58 people to mainstream benefits	12 connected , 15 additional referred
Connect 230 people to interim housing	21 placed , 21 additional referred
Connect 58 people to permanent housing	53 placed , 163 additional referred

Progress: Housing

Coordinated Entry System Packets Completed: 193

Interim Housing: 21 placed, 21 referred

Permanent Housing: 53 placements into permanent housing

Shared Housing: 30

VA Supportive Housing: 2

Section 8: 4

Relocations: 2

Rapid ReHousing: 1

1bd/1bath (no ongoing subsidy): 14

163 Referrals to permanent housing programs:

-VA Supportive Housing: 2, Supportive Services for
Veteran Families: 1

-Housing for Health: 24

-Shared Housing: 101

-Senior Housing: 4

-Rapid Rehousing: 15

-DMH: 16

Progress by Month

	Unduplicated Contacts	Duplicated Contacts	Total Contacts	Mental Health	Primary Care	Substance Abuse	Employment	Benefits	Interim Housing	CES Packets	Housing Referrals	Permanently housed
Feb-April (ramp up)	53	14	67	0	0	0	0	0	2	0	1	1
May	64	57	121	3	1	0	0	2	1	2	0	0
June	74	39	113	5	2	0	3	5	1	20	0	1
July	59	100	159	0	1	1	2	1	1	76	31	1
August	83	126	209	1	1	2	5	0	2	9	20	10
September	82	218	300	0	1	2	2	0	4	7	1	5
October	120	683	803	30	5	2	2	4	10	79	89	34
Total to date:	535	1237	1772	39	11	7	14	12	21	193	142	52

- **Since September :**
 - 202 new individuals engaged
 - 901 Duplicated Contacts
 - 90 Housing Referrals made
 - **39 people Made it Home!**

Success Story, Kimberly

- Kimberly, from Carson
- Working full time as a medical assistant, but very little family support
- Suffered from Major Depression and lost her job in 2013 as a result, started sleeping in her car
- Friend gave her a PATH flyer, and she called the hotline
- PATH outreach worker met her at Columbia Park, did CES packet, and referred her to Rapid Rehousing Program
- PATH helped her find a unit, and she moved in on 10/03/2016 in Norwalk
- PATH is providing furniture and ongoing case management!
- Kimberly is now an In Home Support Services worker, and her goal is to try and pick up more hours now that she's housed



Success Story, Sheryl



- Sheryl, from Missouri, engaged in Redondo Beach
- Has a chronic health condition and has experienced domestic violence
- Client left her partner and housing due to domestic violence, and moved to California to stay with a friend in January 2016, so that her abuser could not find her.
- February 2016 client was asked to leave by friend, so client begin living in her vehicle.
- Referred by 211 to St. James Catholic Church in Redondo—they referred her to PATH
- October 2016, PATH outreach team helped client locate permanent housing and assisted client with clearing her credit/ debts (money management)
- PATH assisted client with motel vouchers
- Client is now housed as of 11/02/16 in Long Beach. PATH paid first month's rent and is providing client with furniture assistance and ongoing case management
- Client has new part time job as an administrative assistant in Long Beach.

Success Story, Kathleen

- Kathleen, homeless in Inglewood from January 2013-October 2016
- Kathleen was living with her partner until he was evicted
- She's struggled with substance use, but PATH connected her to services to assist in achieving sobriety
- Kathleen is unable to work, so she was assisted in completing SSI application
- Kathleen made it home on October 1, 2016 in Long Beach!
- She's enjoying her new dwelling and working on achieving her other goals!

Hotline Calls

- Total calls since April 18th:
 - Total of 160 business days, average of 6.4 calls per day
 - Average Response Time
 - 52.8 business hours
 - Types of calls
 - Individuals 76%
 - Agency/ business 6%
 - City/ gov't official 1%
 - Additional city requests come by email, average of 3-5/ week
 - Law Enforcement 2%
 - Additional PD requests come by email, average of 1-2/ week
 - Other 15%

Connection with Cities

- Deliverable: Work closely with cities, community members, law enforcement, and other stakeholders to help communities address homelessness
- Working with cities in the following ways:
 - Attend city meetings and commissions
 - Ride alongs with law enforcement
 - Cities identify hot spots and vulnerable individuals
 - Hotline distribution
 - Alignment with County Initiative
 - Funding opportunities

Progress: Meeting with Cities

Since September, we've met with:

- Carson
- District 2
- Hermosa Beach
- Manhattan Beach
- Redondo Beach

Targeted City Outreach

- Participated in successful Torrance 2-day outreach event
- Planned Carson Homeless Connect Event with City of Carson on October 27th
 - 115 People served
 - 16 service providers attended
 - US Vets, DMH, VA, St. Margaret's Center, LAHSA, Exodus Recovery, Calvary Church, SSA, and many more
 - Haircuts, mobile dental and health, showers, clothes, food, hygiene kits

Carson Event



Next Steps

- Continue to engage cities
 - Offer trainings to help cities build capacity to address homelessness
- Landlord Engagement Event with Mark Ridley Thomas's office
- Provide linkages and housing navigation to currently engaged clients
- Advocate for renewal



Questions/ Concerns:

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