

# Media Report – August 2022

The following is a summary of metrics from efforts to promote the SBCCOG via social media, email marketing and earned media (external media) for the month of August.

| SBCCOG   | 2021          | 2022            | Percentage Increase  |  |  |
|----------|---------------|-----------------|--|--|--|
| Twitter  | 340 followers | 411 followers   | 21%  |  |  |
| Facebook | 249 (likes)   | 318 (followers) | N/A<br>"Likes" metric phased out in Jan. 2022 /<br>"Following" metric not recorded in August<br>2021 |  |  |
| LinkedIn | 155 followers | 310 followers   | 100%   |  |  |
| SBESC    | 2021          | 2022            | Percentage Increase  |  |  |
| Twitter  | 573           | 585             | 2%   |  |  |
| Facebook | 853 (likes)   | 853 (followers) | N/A<br>"Likes" metric phased out in Jan. 2022 /<br>"Following" metric not recorded in August<br>2021 |  |  |

## Social Media Followers – Year-Over-Year Comparison

# Top Social Media Posts for Each Platform

| Channel         | Post   | Exposure             | Engagements (clicks, shares, comments) |  |
|-----------------|--|----------------------|--|--|
| SBESC Facebook  | NO OUTDOOR WATERING FOR 15 DAYS!<br>Starting Tuesday, Sept. 6, residents and<br>businesses in portions of greater  | 17 impressions       | 1 engagement                           |  |
| SBCCOG Facebook | Yesterday Assembly Bill 2432, sponsored by the<br>SBCCOG and submitted by Assemblymember<br>Al Muratsuchi, was   | 5,095<br>impressions | 461engagements                         |  |
| SBESC Twitter   | The SBCCOG team took a field trip to<br>@WRDsocal 's Albert Robles Center for Water<br>Recycling and Environmental Learning in the<br>City of Pico Rivera. Check out the highlights!<br>#savewater                     | 67 impressions       | 5 engagements                          |  |
| SBCCOG Twitter  | South Bay Cities COG @SouthBayCCOG<br>Yesterday AB 2432, sponsored by the SBCCOG<br>and submitted by <u>@AsmMuratsuchi</u> , was signed<br>into law. Cities can now establish a<br>neighborhood electric vehicle (NEV) | 557                  | 9 engagements                          |  |

| transportation plan, taking us a step closer to    |  |
|--|--|
| implementing the South Bay Local Travel            |  |
| Network. <u>https://southbaycities.org/a-local</u> |  |
| travel-network-for-the-south-bay/                  |  |
| <u>pic.twitter.com/qEqiPOQ6al</u>                  |  |

Top Email Marketing Campaign Note: open rate industry avg. = 15 to 25%; click-through rate = 2.5% (source: campaignmonitor.com)

| Medium                         | Exposure                                  | Engagements (clicks, shares, comments) |
|--------------------------------|---|--|
| August 2022 SBESC E-Newsletter | 17,936 recipients (34% open rate – 5,729) | 1% click through rate (127)            |

## **Earned Media Placements**

| Outlet              | Link  | Headline  | Date    | Quality | Relevance | Sentiment |
|---------------------|---|---|---------|---------|-----------|-----------|
| 2UrbanGirls.<br>com | https://2urbangirls.com/<br>2022-08-job-<br>opportunity-climate-<br>action-planning/  | Job Opportunity:<br>Climate Action<br>Planning  | 8/2/22  | High    | High      | Positive  |
| MSN.com             | https://www.msn.com/e<br>n-us/news/politics/job-<br>opportunity-climate-<br>action-planning/ar-<br><u>AA10f222</u>                        | Job Opportunity:<br>Climate Action<br>Planning  | 8/2/22  | High    | High      | Positive  |
| Rafu Shimpo         | https://rafu.com/2022/0<br>8/muratsuchis-bill-will-<br>allow-cities-to-adopt-<br>safety-plans-for-<br>neighborhood-electric-<br>vehicles/ | Muratsuchi's Bill<br>Will Allow Cities<br>to Adopt Plans<br>for Neighborhood<br>Electric Vehicles | 8/28/22 | High    | High      | Positive  |