

Metro South Bay Service Council Monthly Meeting Review for July 11, 2025  
Overview Compiled by Donald Szerlip, Chairman

A Safety Tip was given by Transportation Planning Manager Matt Lazo. He reminded everyone to keep the aisles clear when travelling on bus or train.

In July the Council welcomed new member Andrea Reilly who was attending her first meeting.

Minutes from the June 13, 2025 meeting were approved.

The Council received an overview from Jacqueline Gonzalez, Community Relations Director, about the Rail Safety Program. In accordance with the CA Public Utilities Commission (CPUC), Metro conducts site-specific light rail training with the goal of creating and maintaining a safety culture using the Three Es of rail safety – Education, Engineering and Enforcement. Training is conducted at schools and community organizations within a 1.5-mile radius of at grade rail lines along the Metro A, E and K lines. Training is supported by members of Metro's System Security and Law Enforcement, Corporate Safety and Operations Departments along with local jurisdictions so as to address key local rail safety issues. The campaign will become extremely visible during September's Rail Safety Month with the installation of Safety Month graphics.

Regional Updates were presented by Wayne Wassell, Service Planning Director, and Dolores Ramos, Service Councils Senior Manager. Highlights included an average systemwide weekday ridership in May, 2025 in excess of 1 million daily weekday riders with Sundays at more than 100% of the pre-pandemic levels thanks to increased frequency. Cancelled service, usually as a result of drivers calling in sick, has dropped to only 1% on weekdays compared with 2.4% one year ago. It was reported that vertical transportation, both elevators and escalators, are getting service upgrades. One goal is to have doors open for elevators while standing so as not to hide undesirable behavior. Currently there are 193 elevators and 183 escalators throughout the system with 42 elevators and 57 escalators coming on-line in the near future. Finally, new rates for EV charging in Metro parking lots went into effect on June 30. Old costs were \$1/hour capped at \$3. New rates from 10 AM – 8 PM Peak will be \$0.49/kWh with that rate reduced to \$0.34/kWh off-peak. It was also noted that the 90-day public comment period for the Sepulveda Transit Corridor DEIR continues through August 30, 2025.

The meeting concluded following Council Member Comments and Public Comments on Non-agenda Items.

Respectfully submitted on June 17, 2025

Donald Szerlip

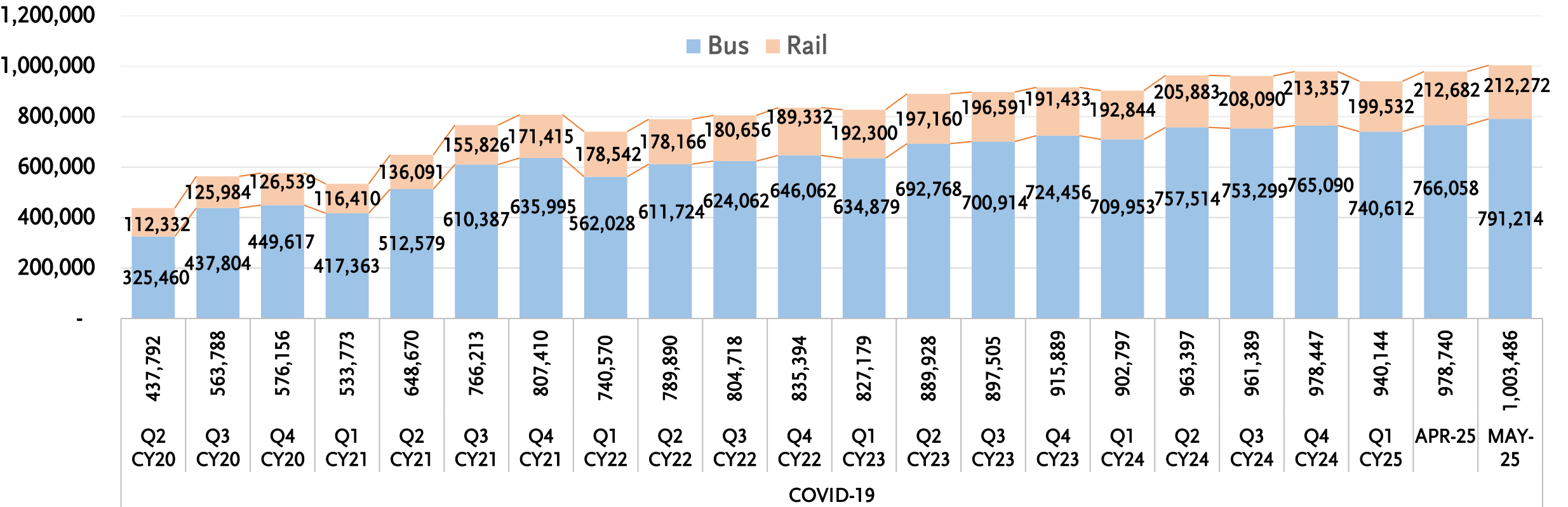
Chair - Metro South Bay Service Council

# Average Weekday Boardings for Bus & Rail by Mode

## April Across Six Years

	May-25	May-24	May-23	May-22	May-21	May-20	May-19
<b>Bus</b>							
Directly Operated*	728,840	706,781	646,800	569,051	471,887	297,326	828,266
G Line (Orange)	13,200	14,036	13,787	13,062	9,766	7,317	22,836
J Line (Silver)	16,106	15,967	14,760	11,604	7,679	4,448	16,269
Contracted Bus	33,068	36,185	31,895	31,646	21,693	14,140	41,014
Bus Systemwide <div>87.1%</div>	791,214	772,969	707,242	625,363	511,025	323,231	908,385
<b>Rail</b>							
B/D Lines (Red/Purple)	63,114	64,729	86,968	72,350	60,384	50,351	134,329
A Line (Blue)	68,379	69,216	34,999	34,970	26,194	20,003	29,560
E Line (Expo)	54,798	48,913	34,304	32,056	21,080	15,261	61,372
C Line (Green)	19,805	21,902	19,675	17,687	12,925	9,790	27,190
L Line (Gold)	-	-	20,860	20,378	13,697	15,420	48,563
K Line (Crenshaw)	6,176	3,136	2,855	-	-	-	-
Rail Systemwide <div>70.5%</div>	212,272	207,896	199,661	177,441	134,280	110,825	301,014
Total Systemwide <div>83.0%</div>	1,003,486	980,865	906,903	802,804	645,305	434,056	1,209,399
% Recovery Rate of Pre-Covid Numbers (2020)			*Excludes G and J Line				

# Systemwide Average Weekday Ridership Update



### May Total Ridership % Change 2025 over 2024:

- Bus: 1.2%    Rail: 0.4%
- Monitoring ridership for impacts of workers returning to full time office attendance.

### May Systemwide Avg % of Pre-Pandemic Daily Ridership

2025	2019	%Pre-Covid
• DX: 1,003,486	1,209,399	83%
• SA: 688,186	746,592	92%
• SU: 587,881	568,549	103%

Average Weekday Rail Ridership By Line – May 2025					
Line	May-25	% Recovery	May-24	% Recovery	May-19
A/E/L	123,177	71.4%	118,129	68.5%	172,427
B/D	63,114	47.0%	64,729	48.2%	134,329
C/K	25,981	95.6%	25,038	92.1%	27,190

Note: Recovery compares 2025 and 2024 against 2019 with A/E/L compared as a group due to Regional Connector using Feb 2018 for A Line due to New Blue impacts. K Line started operation in Oct 2022.

### Ridership Analysis Relative to Equity Focus Communities (Metro 2022 EFC Map):

- Bus – Percent of all weekday bus activity within Equity Focus Communities increased from 73% in Oct 2019 to 79.6% in May 2025 (bus stop data available month to month)
- Rail – Percent of all weekday rail activity within Equity Focus Communities increased from 51.7% in FY19 to 69% in FY24 (rail station data available Fiscal Year level)