

Metro South Bay Service Council Monthly Meeting Review for June 13, 2025
Overview Compiled by Donald Szerlip, Chairman

A Safety Tip was given by Transportation Planning Manager Matt Lazo. He reminded everyone to wait on the curb for your bus and do not step out into traffic.

June marked the final meeting for both Ernie Crespo and Rochelle Mackabee. Neither were present as the meeting commenced so we were unable to acknowledge them at that time.

Minutes from the May 9, 2025 meeting were approved.

The Council agreed to go dark in August, 2025.

The Council reelected both Chair Donald Szerlip and Vice-Chair David Mach to serve an additional one-year term in those positions.

After much discussion and revision, the Council unanimously adopted the 2026 Work Plan.

Rochelle Mackabee, having arrived late, was now honored by Metro and the Councilmembers for her years as a member of the Metro South Bay Service Council.

The Council received an overview from Andy Sywak, Community Relations Manager, about the installation of electric charging infrastructure for Zero Emission Busses. The objective is to install charging infrastructure, including electrical cabinets and dispensers, at the Division 18 yard in the South Bay as well as at the West Hollywood Division 7 yard. Both locations are served by Southern CA Edison. Procurement is underway and design plans are anticipated to go to the Board for approval in Winter, 2026 with project completion anticipated by 2028. The Council expressed their concerns about replacing our current 44-foot busses with 40 footers that do not hold as many passengers.

An update was provided by Andy Sywak, Community Relations Manager, about the Public Participation Plan. A report about the structure and implementation for soliciting and receiving public comments on bus schedule changes and infrastructure updates, along with general community outreach to inform and receive feedback, is due to the FTA in fall, 2025. The Council stated they felt more interaction was needed with Religious Community Based Organizations (CBOs) in the South Bay. The Vermont Corridor project was used to illustrate the many ways Metro gets public comments when developing a proposed mobility improvement project.

Wayne Wassell, Service Planning Director, provided an overview of Metro's Transit Service Policy and proposed changes. The policy was last updated in 2022 based upon adoption of the

NextGen Bus Plan. The update in 2025 will include revising rail passenger car load standards for recently purchased cars; ways to reduce bus pass-ups for those using mobility devices; revised stop spacing and consolidation policies; plus the addition of the framework by which Metro operates Metro Micro.

Service changes for June, 2025, as related by Matt Lazo, Transportation Planning Manager, centered around schedule adjustments to match the actual travel times between schedule listed stops. Additionally, route changes and bus bays at the newly opened LAX/MTC station were presented.

Councilmember Bob Wolfe and Chair Donald Szerlip gave reports about the UCLA Los Angeles Transportation Forum they attended which discussed the opportunities, challenges and planning for major events coming to the region.

Regional Updates were presented by Wayne Wassell, Service Planning Director, and Andy Sywak, Community Relations Manager. Highlights included an average systemwide weekday ridership in April, 2025 in excess of 978,000, with Saturday ridership at 95% compared to pre-pandemic usage, and Sundays at more than 100% of the same period. Acknowledgement was given to the passing of the Metro FY2026 budget and the opening of the LAX/Metro Transit Center. Public meetings being held for comments on the recently released Sepulveda Transit Corridor DEIR were listed and a brief overview about the newly revised Inglewood Transit Corridor was given.

The meeting concluded following Council Member Comments and Public Comments on Non-agenda Items.

Respectfully submitted on June 17, 2025

Donald Szerlip
Chair - Metro South Bay Service Council

Metro South Bay Service Council Fiscal Year 2023 Work Plan

The adoption of an annual work plan is a requirement of the Metro Service Council Bylaws. These work plans outline the activities and priorities of each Service Council for the coming fiscal year. The work plan is to include the process and targets for monitoring transit service, and collaborating with Metro's Chief Operations Officer and the Service Development, Scheduling, & Operations department regarding service quality and safety. The plan must be consistent with the Metro Board of Directors adopted mission, vision and goals, and must comply with all Board adopted service standards and service related policies.

Public Involvement

Conduct regular monthly Council meetings

- Staff will work with the Council Chair and Vice-Chair to create the monthly meeting agendas.
- Metro staff will ensure public notifications of meetings, which may include Metro.net, Metro's blog, The Source, Twitter, Facebook, take-ones and newspaper ads in multiple languages.
- Receive public comments received through the Service Council web pages and email address. Staff will share comments with Service Council Members along with the staff response.

Enhance Council Understanding

Monthly meetings

- Quarterly presentations on monthly performance numbers including (but not limited to): on time performance, customer complaints, ridership, miles between road calls, and bus cleanliness; in particular, updates on post-pandemic recovery and impacts to operations, service, and ridership.
- Presentations from Metro Operations and support staff on major projects with effects in the Service Council area or system-wide.
- Presentations from municipal operators as they affect regional transportation.
- Presentation from Metro's safety and security officials as needed.

Site Visits

- At the request of the Council, staff will organize site visits to Divisions assigned to the Service Council area for Council members.
- Staff will periodically invite Councils to participate and assist with station cleanliness evaluations, and report back to their Councils and appointing authorities.

Line Rides

- Staff will assist, if desired, to organize group line rides and assist Councilmembers to make transit line rides as requested. Councilmembers are encouraged to provide reports on individual line rides they have taken at their monthly meetings. Councilmembers are further encouraged to take line rides or view service directly as concepts from the approved NextGen Bus Plan are implemented.
- Staff will report back on actions taken in response to issues reported via line ride forms where follow-up action was requested.

Quarterly Meet and Confer with Metro CEO

- Quarterly meetings with Metro CEO, Senior Executive Officer, Regional Service Councils staff,

and other Service Councils' members.

Training and Conferences

- After attending conferences or trainings as a Service Council representative, Council member(s) will provide an update to their Council at a subsequent meeting

Metro Bus Service Development and Performance/Ongoing NextGen Bus Plan Implementation

- Receive briefing from Service Planning and Scheduling staff regarding potential service changes included the annual June and December shakeups.
- Following each service change cycle in June and December, provide a 6-month update on the effects of the changes to the region's Metro bus lines, and ridership and performance.
- Review line level performance and explore options to improve low performing lines.
- Conduct service rides on lines with poor on-time and other performance issues and talk to Operators to receive and review ideas on how to improve service.
- Provide briefings on the Council area's quarterly Transit Service Providers meetings.
- Provide update on how the bus speed improvement program and whether removing Rapid buses from the system helped with on-time performance and access to bus service.
- Provide updates on security and homelessness initiatives or programs as appropriate.

Operations

- Review FY23 performance targets and receive presentation from Operations staff on plans to achieve and/or exceed these targets based on current conditions.
- Receive quarterly reports on the Station Evaluation Program
- Receive reports about Silver Line fare differentials
- Receive reports about seasonal recreational access

South Bay Projects

- Receive reports about actions being taken to evaluate and upgrade existing Green Line station platforms that cannot be served by three car trains.
- Receive reports regarding work to achieve improvements in power supply at the eastern end of the Green Line and the northern end of the Crenshaw Line.
- Receive updates on proposed solutions for the need to grade separate at least one direction of the wye intersection to facilitate the eventual maximum capacity service options for both lines.
- Receive and provide comments on Green Line EIR when issued
- Receive updates on the connection of the LAWA People Mover to the Metro Green Line and Metro Micro service of the LAX zone. Reports regarding bus bridges along Crenshaw Line operations, bus connections, and interim plans
- Receive updates about I-105 ExpressLanes
- Staff will continue to schedule update presentations on the Crenshaw Line, including Inglewood grade separations, Inglewood People Mover, and any improvements to the Green Line as has been historically done.

Metro Operations Budget

- Receive preliminary information on FY2024 budget as soon as available.

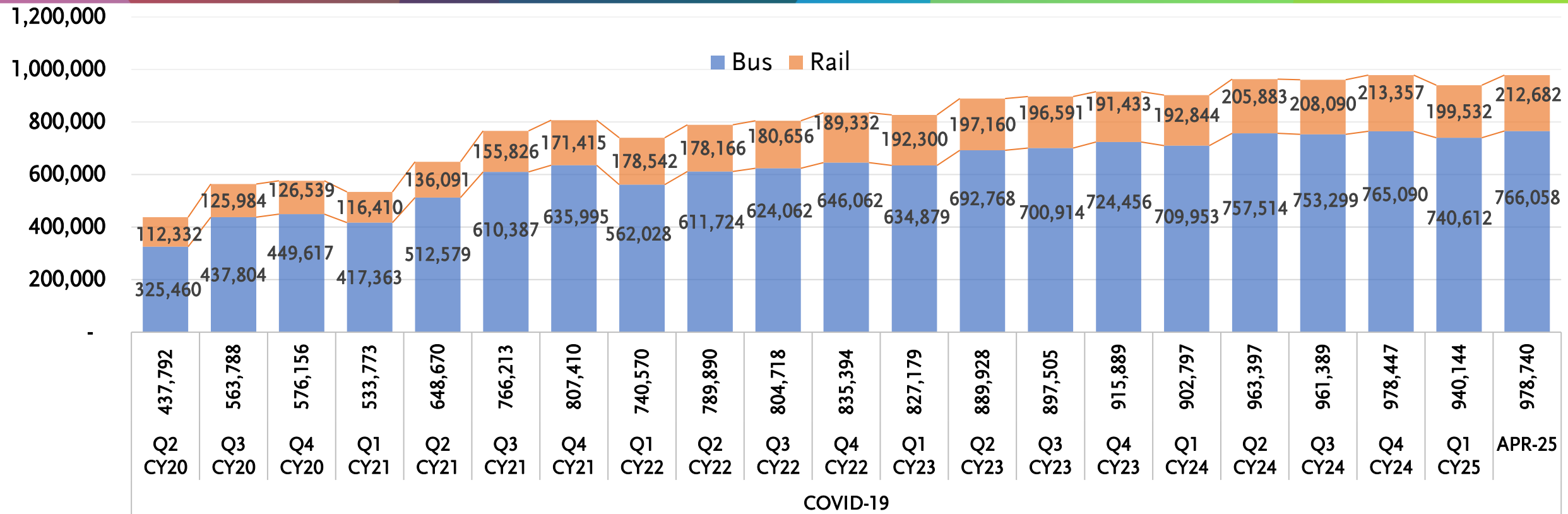
- Review Metro's FY2024 budget with focus on distribution of funds to Service Council area projects and initiatives, and changes in Operations staffing.
- Receive reports from Operations and Office of Management and Budget regarding budget goals and constraints.
- Develop suggested modifications to the budget.

Management of Service Council

- Conduct annual review of Service Council Management staff in June.
- Provide input on Service Councils update and adopt revised bylaws.
- Provide input on Service Council activities for inclusion in quarterly Board Box report to Metro Board.
- Provide input on FY24 Annual Work Plan

Approved June 10, 2022

Systemwide Average Weekday Ridership Update



April Total Ridership % Change 2025 Over 2024:

- Bus: 1.3% Rail: 4.4%
- Monitoring ridership for impacts from Federal workers returning in full time office attendance.

April Average Daily Ridership % of Pre-Pandemic:

2025	2019	%Pre-Covid
• DX: 978,740	1,201,529	81.5%
• SA: 703,296	738,465	95.2%
• SU: 594,559	591,419	100.5%

Average Weekday Rail Ridership By Line – February 2025					
Line	Feb-25	% Recovery	Feb-24	% Recovery	Feb-19
A/E/L	122,589	68.7%	114,521	64.2%	178,395
B/D	65,512	48.2%	66,642	49.0%	135,951
C/K	24,581	88.5%	23,574	84.9%	27,783

Note: Recovery compares 2025 and 2024 against 2019 with A/E/L compared as a group due to Regional Connector using Feb 2018 for A Line due to New Blue impacts. K Line started operation in Oct 2022.

Ridership Analysis Relative to Equity Focus Communities (Metro 2022 EFC Map):

- Bus – % of all weekday bus activity within Equity Focus Communities increased from 73% in Oct 2019 to 78.4% in April 2025 (bus stop data available month to month)
- Rail – % of all weekday rail activity within Equity Focus Communities increased from 51.7% in FY19 to 69% in FY24 (rail station data available Fiscal Year level)