

# Media Report – July 1 to July 31, 2025

**Summary/Highlights:** Social media followers continued to make slow, but steady gains across SBCCOG profiles with the largest year-over-year growth on Instagram at +56%, followed by LinkedIn at +28%. The most popular social media content was news about SBCCOG job openings, a South Bay Watch story about Torrance's Sustainable Landscape Beautification Awards and a video about Romeial Hilaire, a Homeless Services success story.

#### **Social Media – Account Performance**

| Platform  | Followers | Published<br>Content     | Impressions   | Engagements |  |  |  |  |
|-----------|-----------|--------------------------|---|-------------|--|--|--|--|
|           | SBCCOG    |                          |   |             |  |  |  |  |
| X         | 544       | 20                       | 945   | 40          |  |  |  |  |
| Facebook  | 477       | 17                       | 5,884   | 503         |  |  |  |  |
| Instagram | 439       | 18 Posts – 12<br>Stories | Content generated<br>8,797 views and<br>438 impressions<br>(impressions<br>metric is only<br>provided for IG<br>stories, not posts) | 172         |  |  |  |  |
| LinkedIn  | 948       | 10                       | 5,271   | 665         |  |  |  |  |
| SBESC     |           |                          |   |             |  |  |  |  |
| X         | 594       | 14                       | 552   | 28          |  |  |  |  |
| Facebook  | 870       | 21                       | 249   | 8           |  |  |  |  |

### Social Media Followers – Month-Over-Month and Year-Over-Year Comparison (gray text = last month)

| SBCCOG    | 2024<br>Followers (as of<br>December of<br>2024) | 2025<br>Followers (as<br>of 7/31/25) | Month-Over-Month %<br>Change | Year-Over-Year % Change |  |
|-----------|--|--------------------------------------|------------------------------|-------------------------|--|
| X         | 534  | <b>544</b> 539                       | +1%                          | +1.9%                   |  |
| Facebook  | 448  | <b>477</b><br>471                    | +1.3%                        | +6.5%                   |  |
| LinkedIn  | 739  | 948<br>907                           | +4.5%                        | +28%                    |  |
| Instagram | 282  | <b>439</b><br>419                    | +4.8%                        | +56%                    |  |
| SBESC     | 2024   | 2025                                 |                              |                         |  |
| X         | 585  | <b>594</b><br>593                    | +.2%                         | +1.5%                   |  |

| Facebook | 871 | 870<br>868 | 0.2% | -0.1% |
|----------|-----|------------|------|-------|
|          |     | 808        |      |       |

**Individual Post Performance (\*Indicates Boosted Content)** 

| Top-Three Performing SBCCOG Facebook Posts  |   |  |  |  |  |
|---|---|--|--|--|--|
| 2,643 Impressions; 276  | 1,933 Views; 139 Engagements                        | 344 Impressions; 25 Engagements  |  |  |  |
| Engagements  South Bay Watch Story –  Torrance Sustainable Landscape  Beautification Awards | SBCCOG Graphic – Homeless<br>Services Position Open | SBCCOG Photo / Video –<br>Homeless Services Success Story –<br>Romeial Hilaire |  |  |  |
| Bottom-   | Three Performing SBCCOG Faceb                       | ook Posts  |  |  |  |
| 31 Impressions; 0 Engagement  | 33 Impressions; 0 Engagement                        | 38 Impressions; 0 Engagements  |  |  |  |
| Graphic / Non-Partner Post – L.A.<br>Heat Campaign (Health Risks)                           | Graphic – Member City Event                         | Graphic / Non-Partner Post – L.A.<br>Heat Campaign (Cool<br>Neighborhoods)     |  |  |  |

| Top-Three Performing SBCCOG X Posts  |  |   |  |  |  |  |
|--|--|---|--|--|--|--|
| 436 Impressions; 12 Engagements  | 55 Impressions; 5 Engagements  | 49 Impressions; 3 Engagements                       |  |  |  |  |
| South Bay Watch Story –<br>Torrance Sustainable Landscape<br>Beautification Awards | Graphic / Partner Post –<br>CivicSpark Fellowship Open                         | SBCCOG Graphic – Homeless<br>Services Position Open |  |  |  |  |
| Bott   | tom-Three Performing SBCCOG X  | Posts   |  |  |  |  |
| 18 Impressions; 0 Engagements  | 20 Impressions; 0 Engagements  | 19 Impressions; 1 Engagements                       |  |  |  |  |
| Graphic / Non-Partner Post – L.A.<br>Heat Campaign (Mental Health)                 | SBCCOG Photo / Video –<br>Homeless Services Success Story –<br>Romeial Hilaire | Graphic / Partner Post – Bixby<br>Marshland LACSD   |  |  |  |  |

| Top-Three Performing Instagram Posts                |   |   |  |  |  |
|---|---|---|--|--|--|
| 886 Views; 24 Engagements                           | 857 Views; 23 Engagements                   | 415 Views; 22 Engagements                           |  |  |  |
| SBCCOG Graphic – Homeless<br>Services Position Open | SBCCOG Graphic – Tsunami<br>Warning         | SBCCOG Graphic – Homeless<br>Services Position Open |  |  |  |
| Bottom-Three Performing Instagram Posts             |   |   |  |  |  |
| 222 Views; 1 Engagements                            | 307 Reach; 2 Engagement                     | 129 Views; 3 Engagement                             |  |  |  |
| SBCCOG Graphic – SBCCOG<br>Closed on July 4th       | Graphic / Partner Post – L.A. Heat Campaign | SBCCOG Graphic – Rodney<br>Tanaka Celebration       |  |  |  |

| Top-Three Performing LinkedIn Posts   |  |  |  |  |  |
|---------------------------------------|--|--|--|--|--|
| 1,015 Impressions; 228<br>Engagements |  |  |  |  |  |
|                                       |  | Graphic / Partner Post –<br>CivicSpark Fellowship Open |  |  |  |

| Photo of Staff, SBCCOG Event (Board) – CivicSpark Fellow Thank You  SBCCOG Graphic – Rodney Tanaka Celebration |  |                                    |  |  |  |
|--|--|------------------------------------|--|--|--|
| Bottom-Three Performing LinkedIn Posts   |  |                                    |  |  |  |
| 254 Impressions; 11 Engagements  | 138 Impressions; 13 Engagement   | 420 Impressions; 32 Engagement     |  |  |  |
| SBCCOG Photo / Video –<br>Homeless Services Success Story –<br>Romeial Hilaire                                 | South Bay Watch Story – Torrance<br>Sustainable Landscape<br>Beautification Awards | SBCCOG Graphic – We Moved Offices! |  |  |  |

| Top-Three Performing SBESC Facebook Posts                           |  |  |  |  |  |
|---|--|--|--|--|--|
| 20 Impressions; 2 Engagements                                       | 12 Impressions; 1 Engagements                        | 11 Impressions; 1 Engagements                          |  |  |  |
| Graphic / Partner Repost – WRD<br>Director / Certificate for Rodney | Graphic / Partner Post – LACSD<br>Too Toxic to Trash | Graphic / Partner Repost – West<br>Basin Garden Rebate |  |  |  |
| Bottom-Three Performing SBESC Facebook Posts                        |  |  |  |  |  |
| 6 Impressions; 0 Engagements  | 8 Impressions; 0 Engagement                          | 8 Impressions; 0 Engagements                           |  |  |  |
| Graphic / Partner Post – LADWP<br>Customer Support Saturday         | Graphic / Partner Post – West<br>Basin Rebate Chat   | Graphic / Partner Post – LACSD<br>Too Toxic to Trash   |  |  |  |

| Top-Three Performing SBESC X Posts    |                               |                               |  |  |  |
|---------------------------------------|-------------------------------|-------------------------------|--|--|--|
| 66 Impressions; 2 Engagement          | 35 Impressions; 4 Engagements | 24 Impressions; 3 Engagement  |  |  |  |
| Graphic / Flyer / Partner – WRD       | Graphic / Partner Post – West | Graphic / Partner Post – West |  |  |  |
| Student Art Contest Launch            | Basin Water Facility Tour     | Basin Rebate Chat             |  |  |  |
| Bottom-Three Performing SBESC X Posts |                               |                               |  |  |  |
| 12 Impressions; 0 Engagement          | 19 Impressions; 0 Engagements | 26 Impressions; 1 Engagements |  |  |  |
| Partner Photo – WRD Directors in      | Partner Post, Graphic – Bixby | Partner Post, Graphic – Bixby |  |  |  |
| the Field                             | Marshland LACSD               | Marshland LACSD               |  |  |  |

Top-Email Marketing Campaign Note: open rate industry avg. = 15 to 25%; click-through rate = 2.5% (source: campaignmonitor.com)

|   | Content                | Exposure                                  | Engagements (Clicks)        |
|---|------------------------|---|-----------------------------|
| J | July 2025 E-Newsletter | 17,471 recipients (38% open rate – 6,047) | 1% click through rate (102) |

## **Confirmed Earned Media Placements**

| Outlet | Link | Headline | Date | Publicatio | Relevance  | Mindshare | Sentiment    |
|--------|------|----------|------|------------|------------|-----------|--------------|
|        |      |          |      | n Quality  | of Message | (Brand    | (Positive or |
|        |      |          |      |            | to Brand   |           | Negative)    |

|                                |   |   |         |        |      | Predominance in Article) |          |
|--------------------------------|---|---|---------|--------|------|--------------------------|----------|
| Santa<br>Monica<br>Daily Press | https://smdp.com/unc<br>ategorized/share-<br>receives-dollar33-<br>billion-grant-to-<br>expand-peer-respite-<br>services-in-los-<br>angeles/  | SHARE! Receives \$3.3 Billion Grant to Expand Peer- Respite Services in Los Angeles                           | 7/5/25  | Medium | High | Medium                   | Positive |
| Westside<br>Current            | https://www.westside<br>current.com/news/sh<br>are-to-open-two-<br>new-peer-respite-<br>homes-in-los-<br>angeles-county-with-<br>historic-<br>state/article_0168d61<br>3-f1ae-47e5-9958-<br>2bdca030a6aa.html | SHARE! To Open Two New Peer Respite Homes in Los Angeles County with Historic State Behavioral Health Funding | 7/7/25  | Medium | High | Medium                   | Positive |
| Citizen<br>Portal AI           | https://citizenportal.a<br>i/articles/5342568/Ga<br>rdena/Los-Angeles-<br>County/California/Ga<br>rdena-City-Council-<br>honors-Mayor-Pro-<br>Tem-Tanaka-at-<br>South-Bay-COGS-<br>meeting                    | Gardena City Council Honors Mayor ProTem Tanaka at South Bay COGS Meeting                                     | 7/10/25 | Medium | High | High                     | Positive |

Website Analytics – Overall and Top-10 Viewed Pages

| Site (Overall)             | Views | Users | Average Engagement Time |
|----------------------------|-------|-------|-------------------------|
| Southbaycities.org         | 7,505 | 2,752 | 50s                     |
| Pages                      | Views | Users | Average Engagement Time |
| Home Page                  | 1,559 | 639   | 32s                     |
| Page Not Found (/404.html) | 320   | 181   | 0s                      |
| Officers & Staff           | 318   | 198   | 1m14s                   |

| Project Coordinator Homeless | 190 | 141 | 29s   |
|------------------------------|-----|-----|-------|
| Services                     |     |     |       |
| Employment Opportunities     | 178 | 133 | 17s   |
| Calendar                     | 164 | 113 | 29s   |
| About                        | 163 | 111 | 31s   |
| Newsletter                   | 143 | 34  | 2m06s |
| Board of Directors           | 141 | 85  | 1m18s |
| Media Center                 | 135 | 85  | 18s   |