

Transit Operators Working Group

October 2, 2025 Meeting Notes

Attendees: Dana Pynn (GTrans, Chair); Brian Magumcia, Paige Meyer, Tyron Gunn (Beach Cities Transit); James Lee, Ryan Plumb (Torrance Transit); Andy Sywak, Matthew Lazo (Metro); David Leger, Anne Tsai (SBCCOG)

1. Self-Introductions & Acceptance of the September 11, 2025 Meeting Notes

The virtual meeting was called to order by Ms. Pynn at 2:05 p.m. Meeting notes were accepted as presented.

2. Transit Operator Updates

Mr. Gunn reported that BCT has been experiencing issues with their tracking devices under their current Syncromatics system. Torrance Transit and GTrans both use Clever but also reported similar issues. Mr. Lee explained that there are dead spots across the service territory, which may contribute to the issues. Mr. Magumcia added that the problem is rooted in a combination of dead spots, software, and hardware issues. Mr. Lee shared that coverage for Torrance Transit improved following a switch to the city's broadband system for emergency channels.

Mr. Lee reported that the Torrance Transit team is currently in the field conducting maintenance inspections. Torrance is expecting delivery of 24 new buses soon as well as an additional order for 20 buses next year. The agency experienced pushbacks from the federal administration for purchasing zero-emission buses, but the FTA was amicable to switching to CNG buses. The red car urban trolley vehicles are anticipated to be delivered within the next few months in preparation for service launch next summer or fall.

Mr. Sywak shared that the C Line Extension FEIR Metro Board decision is still pending.

Mr. Lazo announced that Metro has begun providing shuttle buses from the LAX/Metro Transit Center to SoFi Stadium. Shuttles will continue to run for Dodgers playoff games. Ms. Pynn noted that since Metro stopped shuttle service at the Lennox station, GTrans has experienced capacity issues on the 7x bus. Ms. Pynn and Mr. Lazo acknowledged a need for more signage to direct gameday riders at the station.

Ms. Pynn shared that all operators are attending safety meetings this week. GTrans is installing fully closed barriers for all El Dorado buses and will issue giant silver keys to operators. GTrans is also changing the "quoting the fare" policy, which is the source of most confrontations on buses. Processes will be implemented for operators to alert their supervisors and involve the police department for repeat offenders. Signage on board will now state that customers are responsible for paying the fare. Mr. Magumcia asked if GTrans has a customer code of conduct. Ms. Pynn responded that GTrans has a draft but has not been able to bring it forward for many reasons, including law enforcement requirements that the PD does not have the capacity to enforce. Drinking liquids on buses is also an issue, but it is not applied equally among operators. Mr. Lee suggested that an automatic voice

enunciation system should be able to quote the fare and alleviate the responsibility of the drivers, which may reduce assaults on buses. Mr. Lazo added that Metro's policy requires operators to quote the fare once. He added that issues arise among customers with mobility impairments when customers refuse to put on a seatbelt.

Ms. Pynn reported that GTrans received its final shipment of 6 new electric buses, for a total of 13 Gillig electric buses. However, the agency does not have permanent chargers installed and is currently using mobile chargers. GTrans has identified a generator as a temporary solution until the Charge Ready infrastructure is installed.

Ms. Tsai shared written updates from Jason Jo with Carson. The city is anticipating the delivery of two 14-passenger battery-electric buses in October, which will be the first battery-electric addition to the city's fleet. The city is also considering ordering two additional electric buses. The public works department is currently finalizing conceptual drawings for the Victoria Transit Center at CSUDH.

3. Updates on Metro Issues, Initiatives, Studies

Mr. Leger shared that the SBCCOG is awaiting input from the Transportation Committee chair to discuss the C Line Extension FEIR at the October meeting.

The Measure R Transit annual program updates were approved by the Metro Board in September. Mr. Leger reminded agencies to schedule an annual one-on-one with the SBCCOG.

5. SBCCOG Updates

- **City Staff Orientation:** The SBCCOG will host an orientation for new city staff on Wednesday, October 22 to introduce the SBCCOG's programs, initiatives, and partnerships.
- **Artificial Intelligence Forum Series:** A save the date was distributed for the SBCCOG's first AI forum on October 30 at 3:30 pm. The hybrid meeting will focus on current AI use cases in South Bay cities. All agency staff are welcome to attend.
- **Open House:** The SBCCOG will be hosting an Open House on November 20 at 4 pm, which will take place directly prior to the Volunteer Reception and Board meeting.
- **2026 General Assembly:** The 2026 General Assembly will take place on March 26. The theme will be "Let the Games Begin: How Sports and Entertainment are Shaping the South Bay." The SBCCOG is currently considering various venues for the event.
- **Regional Housing Trust:** A strategic plan has been drafted and will be presented to the Board in October. A vote will take place in November to recommend that cities join a new joint powers agreement (JPA). Four cities must opt in to form a housing trust.
- **Mobility Hubs:** SCAG will present its new mobility hub implementation guide at the October Transportation Committee meeting.

- **CivicSpark Fellows:** Three new CivicSpark Fellows will begin service at the SBCCOG beginning next week.
- **Metro South Bay Service Council:** A new nomination for a vacancy on the Service Council was approved by the SBCCOG Board in September and accepted by the Metro Board in October.

6. Transportation Report Covering September 2025: Item was received and filed.

Mr. Sywak mentioned that the LAX Automated People Mover has been delayed to Summer 2026.

7. Three Month Look-Ahead: Item was received and filed.

Due to conflicts with the annual California Transit Association meeting, the group decided to move the November meeting to November 13.

Ms. Tsai clarified that the November Transportation and Steering Committee meetings will be held on November 3, not November 10.

8. Announcements / Adjournment

Mr. Gunn announced that the Redondo Beach public works department will be resurfacing Kingsdale Ave from 182nd St to Grant Ave for 50-60 days beginning mid to late October. Buses will still be able to access the Redondo Beach Transit Center, but the city may install a temporary pedestrian bridge.

Mr. Lee shared a memorandum from the Department of Transportation that issued a new rule on restricting issuance of non-domiciled commercial driver's license (CDLs).

Ms. Pynn adjourned the meeting at 2:54 p.m. to November 13, 2025.

Prepared by Anne Tsai, Project Coordinator